### **Company Overview**

August 2020



Site

Edit

View

Apps



#### **Safe Harbor**

#### **Non-GAAP Financial Measures**

To supplement its consolidated financial statements, which are prepared and presented in accordance with U.S. GAAP, Wix us es the following non-GAAP financial measures: collections, cumulative cohort collections, collections, on a constant currency basis, non-GAAP gross margin, non-GAAP operating income (loss), non-GAAP net income (loss), non-GAAP intervence (collective) the "Non-GAAP financial measures"). Measures presented on a constant currency or FX neutral basis have been adjusted to exclude the effect of y/y changes in foreign currency exchange rate fluctuations. Collections represent the total cash collected by us from our customers in a given period and is calculated by adding the change in deferred revenues for a particular period to revenues for the same period. Non-GAAP gross margin represents gross profit calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, acquisition-related expenses and amortization, divided by revenue. Non-GAAP operating income (loss) represents operating income (loss) calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, anordization, divided by revenue. Non-GAAP net income (loss) per share represents one-GAAP net income (loss) per share period. Non-GAAP net income (loss) period and is calculated in accordance with GAAP as adjusted for the impact of share-based compensation expense, anortization, sales tax expense accrual, amortization of debt discount and debt issuance costs and acquisition-related expenses (income). Non-GAAP net income (loss) per share represents non-GAAP net income (loss) per share represents non-GAAP net income (loss) divided by the weighted average number of share-based compensation expense, anortization, sales tax expense accrual, amortization of debt discount and debt issuance

The presentation of this financial information is not intended to be considered in isolation or as a substitute for, or superior to, the financial information prepared and presented in accordance with GAAP. The Company uses these non-GAAP financial measures for financial and operational decision making and as a means to evaluate period-to-period comparisons. The Company believes that these measures provide useful information about operating results, enhance the overall understanding of past financial performance and future prospects, and allow for greater transparency with respect to key metrics used by management in its financial and operational decision making.

For more information on the non-GAAP financial measures, please see the reconciliation tables provided below. The accompanying tables have more details on the GAAP financial measures that are most directly comparable to non-GAAP financial measures and the related reconciliations between these financial measures. The Company is unable to provide reconciliations of free cash flow, as adjusted, cumulative cohort collections, non-GAAP gross margin, and non-GAAP tax expense to their most directly comparable GAAP financial measures on a forward-looking basis without unreasonable effort because items that impact those GAAP financial measures are out of the Company's control and/or cannot be reasonably predicted. Such information may have a significant, and potentially unpredictable, impact on our future financial results.

#### **Forward-Looking Statements**

This document contains forward-looking statements, within the meaning of the safe harbor provisions of the Private Securities Litigation Reform Act of 1995 that involve risks and uncertainties. Such forward-looking statements may include projections regarding our future performance, including, but not limited to revenue, collections and free cash flow, and may be identified by words like "anticipate," "assume," "believe," "aim," "forecast," "indication," "could," "estimate," "expect," "intend," "may," "plan," "prodict," "project," "outlook," "future," "will," "seek" and similar terms or phrases. The forward-looking statements contained in this document, including the full year guidance, are based on management's current expectations, which are subject to uncertainty, risks and changes in circumstances that are difficult to predict and many of which are outside of our control. Important factors that could cause our actual results to differ materially from those indicated in the forward-looking statements include, among others, our ability to grow our user base and premium subscriptions; including through our Wix Partner Program; uncertainty surrounding the duration and severity of COVID-19 and its effects on our business, including changes in consumer dynamics shifting to online and increased GMV on our platform; our ability to create new and higher monetization opportunities from our premium subscriptions; our ability to enter into new markets, and attract new customer segments, and our ability to success fully enter into partnership agreements; our ability to maintain and enhance our brand and reputation; or ur prediction of the future collections generated by our user cohorts; our share repurchases made pursuant to our share repurchase plan; our ability to manage the growth of our infrastructure effectively; our ability to effectively execute our initiatives to scale and improve our user support function, including through the recent expansion of our Customer Solutions; or changes in global, national, regiona

**Our Vision** 

# Where any business, community or person can create their dreams online

## **Company overview**

We are a leading global web development and online commerce platform enabling individuals and organizations of all types to take their businesses, brands and workflow online

#### ~3 million

New registered users per month<sup>1</sup>

**5 million+** Total premium subscriptions<sup>2</sup> >50%

New premium subscriptions from free traffic sources<sup>3</sup>

**3,500+** (~50% in R&D)

Employees<sup>2</sup>

>\$790M

Creative Subscriptions Annual Recurring Revenue<sup>2</sup>



LTM Business Solutions Revenue<sup>2</sup>

**43%** % of revenue from outside North America<sup>2</sup>

<sup>1</sup>Monthly average Jan-June 2020 <sup>2</sup>As of June 30, 2020 <sup>3</sup>Quarterly average Q3 2019-Q2 2020

Note: Annualized Recurring Revenue (ARR) is calculated as Monthly Recurring Revenue (MRR) multiplied by 12. MRR is calculated as the total of (i) all active creative subscriptions in effect on the last day of the period, multiplied by the monthly revenue of such Creative Subscriptions, other than domain registrations; (ii) the average revenue per month from domain registrations; and (iii) monthly revenue from partnership agreements

## **Powerful Business Model**

## Journey of a User

Visits Wix.com via free or paid channel Registers with e-mail address

rs > C s V V

Creates a site with Wix ADI, Wix Editor or Editor X Finishes site and publishes to the web

Purchases a Premium Subscription package

Free

Subscription



#### **Increasing monetization of user cohorts**

Number of Quarters Passed

### Efficient marketing based on 7-9 month TROI

One Time Marketing, Ongoing Collections



Note: Data as of June 30, 2020; TROI is Time to Return On (Marketing) Investment. We define this metric as the time it takes to collect dollars from new premium subscriptions acquired in a cohort to equal dollars spent on direct acquisition marketing costs in the same cohort. We aim for 100% TROI in 7-9 months. Numbers are rounded to the nearest million. Marketing costs associated with the acquisition of users. Cohort Collections do not include collections from users coming from the Wix Logo Maker funnel or collections from Flok, DeviantArt, and Wix Answers. See non-GAAP reconciliations in Appendix for additional detail.

#### Investing in future growth through larger user cohorts

#### Q2 2020 User Cohort



- Incremental marketing investment in Q2 creating significantly larger user cohorts
- Already during Q2, we have returned <sup>1</sup>/<sub>2</sub> our increased marketing investment
- Proven history of generating ongoing collections through cohorts
- Higher rates of conversion of users to subscriptions + increasing ACPS driving higher ARR

<sup>1</sup>Based on current cohort behavior; 90% y/y compared to Q2 2019 user cohort collections over next eight years

## **Product Excellence**

#### History of continuous innovation





### Expanded eCommerce: launched June 2020

Delivering "must-have" eCommerce capabilities to 500K merchants on Wix

- Headless Commerce & Multi-Channel with a Unified Back Office
- Custom Storefront & Checkout Cart
- Shipping & Fulfillment
- Dropshipping and Print on Demand
- Payment Solutions
- Multi-language & Multi-Currency Conversion
- Integrated CRM & Native Marketing Tools
- Advanced Roles & Permissions



#### **Editor X: Advanced Website Creation**

## **Editor X**

Curated for professional web designers, agencies and global teams

Introduced February 2020; Launched Open Beta July 2020



- Breakpoint precision
- CSS Grid
- Flexbox Technology
- Custom Code
- Integrated Business Applications
- Supported by Wix infrastructure

## **Growth and Free Cash Flow**

#### Establishing a new baseline of growth



Net Premium Subscription Adds (K)



Total Revenue (\$M) y/y %





#### **Consistent incremental revenue growth**

Revenue (\$ millions)



<sup>1</sup>Y/Y change based on constant FX rates from Q2'19

### Increasing geographic penetration

FX-Neutral Revenue by Geography (% of total) and Q2'20 Y/Y Growth



North America +35% Y/Y

Europe +26% Y/Y

Latin America +3% Y/Y

Asia and others +21% Y/Y

#### **Consistent Creative Subscriptions ARR expansion**

(\$ millions)



Note: Annualized Recurring Revenue (ARR) is calculated as Monthly Recurring Revenue (MRR) multiplied by 12. MRR is calculated as the total of (i) all active Creative Subscriptions in effect on the last day of the period, multiplied by the monthly revenue of such Creative Subscriptions, other than domain registrations; (ii) the average revenue per month from domain registrations; (iii) monthly revenue from partnership agreements

### Strong collections growth...

Collections (\$ millions)



<sup>1</sup>Y/Y change based on constant FX rates from Q2'19. Reconciliations from non-GAAP to GAAP figures are available in the appendix

#### ...combined with robust free cash flow generation

Free Cash Flow (\$ millions)



<sup>1</sup>Excluding approximately \$0.4 million in capital expenditures related to the future Wix HQ office build out. Reconciliations from non-GAAP to GAAP figures are available in the appendix

### Existing cohorts are a growing source of future collections

Actual and Potential Future Collections From Q1'10 - Q2'20 Cohorts



#### Multiple drivers for continued top line growth



## **Exciting Growth Opportunities**

#### **Driving Growth through Product Development**

#### Maintain Leadership in DIY Website Creation

- Continue enhancements to Wix Editor and Wix ADI
- Expand capabilities in vertical applications

Expand Upmarket to Professional Creators, Agencies and Global Teams

#### Provide Solutions for Businesses to Grow Online

- Continue development of Editor X and Corvid by Wix
- Add benefits to Wix Partner Program
- Wix Marketplace to build ecosystem

- Add features to Ascend by Wix for Marketing and Communications
- Drive penetration of Wix
- Payments
- Expand App Market and Third Party Application offerings

## Manage & Grow Your Business



#### **Investment thesis**

Product excellence

Powerful business model

Growth and free cash flow

Exciting growth opportunities

## Appendix

#### **Q2 2020 Highlights**

- Momentum across the platform continued throughout Q2 added over 9.3 million registered users, +64% y/y (vs. +4% in Q1)
- 346,000 net subscription additions, +163% y/y over 5 million total subscriptions as of Q2
- Q2 Collections of \$266 million, +33% y/y, +35% y/y FX-neutral (vs. 24% y/y)
- Q2 Revenue of \$236 million, +27% y/y, +28% y/y FX-neutral (vs. 24% y/y)
- Opportunity to be aggressive with marketing investment in response to surge in demand, to drive future growth
  - Future collections of the Q2 user cohort expected to be approximately 90% higher than the prior year's cohort<sup>1</sup>
- Delivering new, innovative products to users during a critical time expanded eCommerce capabilities and Editor X full availability

<sup>1</sup>These estimates are forward-looking and subject to significant business, economic, regulatory, market and competitive uncertainties, many of which are beyond the control of the Company and its management, and are based on assumptions with respect to user behavior, which are subject to change. Actual results will vary and those variations may be material. For a discussion of some of the important factors that could cause these variations, please see the heading "Risk Factors" in the Company's 2019 annual report on Form 20-F and the offering memorandum. Nothing in this presentation should be regarded as a representation by any person that these estimates will be achieved and the Company undertakes no duty to update its estimates.

#### **Professional market expands TAM significantly**



- Every time we improve capabilities at Wix, the DIY website builder opportunity expands
- Addressing needs of professional designers and agencies expands the entire opportunity

# WíX

					_			Website Plans weasing a professional site		s & eCommerce Plans accepting online payments	
	Great for si	Website Plans howcasing a professional site		keCommerce Plans ccepting online payments						MOST POPULAR	
			BEST VALUE					Enterprise Tailored solution	Business VIP Get the Full Suite	Business Unlimited Grow Your Business	Business Basic Accept Online Payment
		VIP First Priority Support \$ 39 /month	Pro Complete Online Branding \$22 /month	Unlimited Entrepreneurs & Freelancers	Combo For Personal Us \$ 13 /me			Custom Pricing Request a Call	\$ 49 /month	\$ 27 /month Select	\$23 /mont?
		Select	Select	Select	Select	Secure Online Payments	0	~	~	~	~
Custom Domain	0	~	~	~	~	Plans & Recurring Payments	0	Ý	Ý	~	~
Free Domain for 1 Year	0	~	~	~	~	Customer Accounts	0	~	~	~	~
Remove Wix Ads	0	~	~	~	~	Custom Domain	0	~	~	~	~
Free SSL Certificate	0	~	~	~	~	Free Domain for 1 Year	0	~	~	~	~
Storage Space	0	35GB	20GB	10GB	3G <b>B</b>	Remove Wix Ads	0	~	~	~	~
Video Hours	۲	5 Hours	2 Hours	1 Hour	30 Minutes	Storage Space	0	Custom	50GB	35GB	20GB
\$300 Ad Vouchers	•	~	~	~	-	Video Hours	0	Unlimited	Unlimited	10 Hours	5 Hours
Site Booster App Free for 1 Year	•	~	~	~	-	\$300 Ad Vouchers	0	~	~	~	~
Visitor Analytics App Free for 1 Year	0	~	~	<i>v</i> .		Customized Reports	0	~	4		
Events Calendar App Free for 1 Year	0	~	~								
Professional Logo	•	~	~			Customer Care	0	VIP Support	Priority Customer Care	24/7 Customer Care	24/7 Customer Care
Social Media Logo Files	0	~	~								

## **Editor X**

					Upgrade `	You	r Site with a	<b>Business</b> Pr	emium Plan
Upgi	rade	Your Site w	vith a Premiu	ım Plan			14 Day Money Back Guaran	tee on All Premium Plans	
_		<b>14 Day</b> Money Back Guaran	tee on All Premium Plans		Id	deal for portfo	Website Plans plios, blogs and personal projects	Business & eCommerce Pla Essential for enabling online payr	
	Ideal for portfo	Website Plans blios, blogs and personal projects	Business & eCommerce Pla Essential for enabling online payn					BEST VALUE	
		<b>Ultra</b> For the VIP experience	BEST VALUE Extra For growing your brand	<b>Essential</b> For personal use			Scale For long-term growth  \$219 /month	Boost For advanced store features \$69 /month	Launch For getting off the ground * 29 /month
		\$49 /month	\$ 35 /month Select	\$22 /month			Select	Select	Select
Custom Domain	(1)	~	~	~	Secure Online Payments	(1)	$\checkmark$	~	~
Free Domain for 1 Year	(1)	~	~	~	Plans & Recurring Payments	(1)	$\checkmark$	$\checkmark$	~
Remove Editor X Branding	(i)	~	~	~	Customer Accounts	(	~	~	~
Free SSL Certificate	(	~	~	~	Custom Domain	(i)	$\checkmark$	$\checkmark$	~
Storage Space	(	35GB	20GB	10GB	Free Domain for 1 Year	(ī)	~	~	~
Video Hours	١	5 Hours	2 Hours	1 Hour	Remove Editor X Branding	(i)	~	~	~
\$300 Ad Vouchers	(i)	~	~	~	Storage Space	(	50GB	35GB	20GB

#### **Reconciliation of GAAP to Non-GAAP Financial Measures**

	20	)18		20	19		20	20	2017	2018	2019
in 000s	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	FY	FY	FY
Revenues	\$155,600	\$164,197	\$174,290	\$185,419	\$196,791	\$204,588	\$215,987	\$236,059	\$425,636	\$603,704	\$761,088
Change in deferred revenues	\$7,177	\$11,861	\$26,089	\$14,144	\$9,069	\$22,095	\$32,871	\$29,792	\$58,353	\$54,681	\$71,397
Collections	\$162,777	\$176,058	\$200,379	\$199,563	\$205,860	\$226,683	\$248,858	\$265,851	\$483,989	\$658,385	\$832,485
	20	)18		20	19		20	20	2017	2018	2019
in 000s	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	FY	FY	FY
Creative Subscriptions Revenues	\$134,579	\$143,621	\$151,364	\$157,012	\$164,761	\$171,355	\$176,546	\$190,169	\$391,347	\$525,350	\$644,491
Change in deferred revenues	\$7,266	\$12,047	\$25,529	\$13,481	\$8,810	\$19,450	\$32,251	\$27,527	\$57,778	\$54,769	\$67,272
Creative Subscriptions Collections	\$141,845	\$155,668	\$176,893	\$170,493	\$173,571	\$190,805	\$208,797	\$217,696	\$449,125	\$580,119	\$711,763

2018			20	19		20	20	2017	2018	2019	
in 000s	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	FY	FY	FY
Business Solutions Revenues	\$21,021	\$20,576	\$22,926	\$28,407	\$32,030	\$33,233	\$39,441	\$45,890	\$34,289	\$78,354	\$116,597
Change in deferred revenues	\$(89)	\$(186)	\$560	\$663	\$259	\$2,645	\$620	\$2,265	\$575	\$(88)	\$4,125
Business Solutions Collections	\$20,932	\$20,390	\$23,486	\$29,070	\$32,289	\$35,878	\$40,061	\$48,155	\$34,864	\$78,266	\$120,722

Note: non-GAAP items exclude the impact of share-based compensation expense, amortization, amortization of debt discount and debt issuance costs and acquisition-related expense. Numbers may not add due to rounding.

#### **Reconciliation of GAAP to Non-GAAP Financial Measures**

	20	18		20	19		2	020	2017	2018	2019
in 000s	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	FY	FY	FY
Net cash provided by operating activities	\$27,607	\$36,055	\$35,074	\$37,180	\$36,073	\$41,237	\$45,027	\$49,958	\$83,052	\$115,709	\$149,564
Capital expenditures, net	\$ (3,916)	\$ (3,391)	\$ (5,028)	\$ (6,426)	\$ (6,846)	\$ (3,766)	\$(5,075	(\$3,264)	\$ (12,369)	\$ (14,076)	\$ (22,066)
Free Cash Flow	\$23,691	\$32,664	\$30,046	\$30,754	\$29,227	\$37,471	\$39,952	\$46,694	\$70,683	\$101,633	\$127,498
Capital expenditures related to future Wix HQ office build out	\$0	\$0	\$0	\$0	\$0	\$0	\$483	\$408	\$0	\$0	\$0
Free Cash Flow (excluding future Wix HQ office build out)	\$23,691	\$32,664	\$30,046	\$30,754	\$29,227	\$37,471	\$40,435	\$47,102	\$70,683	\$101,633	\$127,498

in millions	Q1'10	Q1'11	Q1'12	Q1'13	Q1'14	Q1'15	Q1'16	Q1'17	Q1'18	Q1'19	Q1'20	Q2'19 (after 1 quarter)	Q2'20
Cumulative Cohort Revenue	\$26	\$36	\$44	\$87	\$116	\$112	\$118	\$119	\$101	\$63	\$19	\$6	\$10
Cumulative Cohort change in deferred revenues	\$1	\$2	\$2	\$5	\$7	\$9	\$12	\$15	\$19	\$21	\$22	\$17	\$28
Cumulative Cohort Collections	\$27	\$38	\$46	\$92	\$123	\$121	\$130	\$134	\$120	\$84	\$41	\$23	\$38

Note: non-GAAP items exclude the impact of share-based compensation expense, amortization, amortization of debt discount and debt issuance costs and acquisition-related expense. Numbers may not add due to rounding.

#### **Reconciliation of GAAP to Non-GAAP Financial Measures**

in 000s	Q2'19	Q2'20
Revenues	\$185,419	\$236,059
FX impact on Q2'20 revenues using Q2'19 rates	\$0	\$1,824
Revenues FX Neutral	\$185,419	\$237,883
Collections	\$199,563	\$265,851
FX impact on Q2'20 collections using Q2'19 rates	\$0	\$3,922
Collections FX Neutral	\$199,563	\$269,773